

DISCLOSURE STATEMENT

REGISTERED FINANCIAL ADVISER

NAME: MARIA THACKWELL

ADDRESS: LEVEL 1, OFFICE 9,

ADMIRALTY BUILDING, 176 HIGH STREET, RANGIORA 7400

MORTGAGE ADVISER AT: MARIA THACKWELL MORTGAGE COMPANY LTD

You can get hold of me in the following ways:

MOBILE: 027 814 9487

POSTAL: Maria Thackwell Mortgage Company

176 High Street Rangiora 7400

EMAIL: <u>maria@mariathackwell.co.nz</u>

This Disclosure Statement was prepared on 25 August 2020

IT IS IMPORTANT THAT YOU READ THIS DOCUMENT

This information will help you to choose a Financial Adviser that best suits your needs. It will also provide some useful information about the Financial Adviser you choose.

WHAT SORT OF ADVISER AM I?

I am a registered, but not authorised, Financial Adviser.

I can give you advice about category 2 financial products such as: Home Loans, Mortgages, and other insurance products.

I am also able to give you class advice regarding KiwiSaver.

WHAT SHOULD YOU DO IF SOMETHING GOES WRONG?

If you have a problem, concern or complaint about any part of my service, please tell me so I can try to fix the problem.

You may contact our internal disputes service by telephoning: 027 814 9487, or by email on maria@mariathackwell.co.nz, or writing in to Maria Thackwell Mortgage Company, 176 High Street, Rnagiora 7400.

If we cannot agree on how to fix the issue, or if you decide not to use our internal complaints scheme, you can contact Financial Dispute Resolution Service. This service will cost you nothing and will help us resolve any disagreements.

You can contact Financial Dispute Resolution Service:

Address: PO Box 2272, Wellington 6140

Telephone: 0508 337 337

Email: enquiries@fdrs.org.nz

HOW AM I REGULATED BY THE GOVERNMENT

You can check that I am a registered Financial Adviser by visiting http://www.fspr.govt.nz

The Financial Markets Authority regulate Financial Advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose first to use the Dispute Resolution Procedures, described above (under, "What should you do if something goes wrong").

DECLARATION

I, Maria Thackwell, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete, and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed: Maria Trackwoll